# SAFER PLYMOUTH

Update - Wellbeing Overview & Scrutiny Committee



# I. BACKGROUND

Safer Plymouth is responsible for the delivery of the Partnership Plan and priorities arising from annual Partnership Strategic Assessments (local and Peninsula) to ensure effective action and partnership collaboration to address community safety issues in Plymouth. This includes crime & disorder, substance misuse, and anti-social behaviour.

# 2. VISION

A city where people and communities feel safe and secure

# 3. PURPOSE AND VALUES

The purpose of Safer Plymouth is to realise its vision by working as One City to promote the following values:

- Democratic: making Plymouth a place where people can have their say and change things to ensure communities feel safe and secure;
- Responsible: taking responsibility for our actions, caring about their impact on feelings of safety and security, and holding others to account for delivering their bit towards this;
- Fair: championing honesty and openness and treating everyone with respect so that the whole community benefits from feelings of safety and security;
- Partners: working effectively together as strong community leaders to deliver our vision.

# 4. FUNCTIONS AND RESPONSIBILITIES

Safer Plymouth sets out the statutory framework for responsible authorities to work with other local agencies and organisations to develop and implement strategies to manage threat, risk and harm in their area Safer Plymouth will ensure:

- It works to the principles of meeting National Standards ("Hallmarks") of: Empowered and Effective Leadership; Intelligence led business processes; Effective and responsive delivery of structures; Engaged Communities; and Visible and constructive accountability:
- There is appropriate representation on the group.
- There is effective sharing of information.
- The preparation of annual strategic assessments (local and Peninsula) to assist in producing or revising the partnership plan.
- It informs integrated commissioning decisions
- It develops and monitors the Outcome Framework
- Views of Communities with regards to crime and disorder are considered
- A partnership plan to reduce threat, risk and harm is implemented
- They are cooperating with the Police and Crime Commissioner (P&CC) to tackle crime and disorder, having regard for the objectives in the Police and Crime Plan, responding to any request from the P&CC's for a report.

Safer Plymouth needs to remain flexible, and review these Terms of Reference in light of any new changes in legislation as and when required.

Safer Plymouth will ensure that it focuses on crime that causes the highest harm and affects the most vulnerable people and maintains a focus on victims.

Safer Plymouth recognise that there is often a balance to strike between communities' 'perception' of crime and the 'reality', and will ensure that there is meaningful and appropriate communication where this situation arises.

# 5. PRIORITIES AND THEMES

The Safer Plymouth board is supported by theme leads who operate and chair sub groups around their designated theme. The Sub groups contain specialists from a range of agencies across the City.

Themes are chosen based on the priorities selected from the strategic crime assessment carried out on a yearly basis. The current priorities and sub groups:

# 5.1 MODERN SLAVERY - Inspector Simon Hardwick, Devon and Cornwall Police

#### Context

Modern Slavery (MS) & Human Trafficking (HT) are identified as emerging areas of risk within the local Strategic Assessment, and as a result are a strategic priority for the Police & Crime Commissioner, and Devon & Cornwall police in terms of preventing crime and protecting the vulnerable. As a theme MS is subject of an Organised Crime Local Profile (OCLP) where clear recommendations for more effective partnership responses are outlined. These priorities and recommendations underpin the work of the Safer Plymouth MS thematic delivery group that utilises a 4P (PREVENT, PROTECT, PREPARE, PURSUE) approach to tackling the theme

#### Purpose

To prevent and protect vulnerable victims of crime, through an effective and connected partnership commitment to awareness raising, risk mapping, and proactive engagement and enforcement where MS is suspected.

#### **Objectives:**

- To **PREVENT** MS by ensuring effective information sharing across the partnership and engaging local stakeholders to support multi-agency prevention and enforcement.
- To **PROTECT** people from MS by raising awareness across service providers, developing effective geographic risk mapping, and identifying training needs across the partnership.
- To **PREPARE** for MS cases by developing guidance to assist in identifying and responding to MS cases, and to ensure opportunities for effective, multi-agency, proactive, engagement and enforcement are considered.
- To **PURSUE** those responsible for MS by ensuring victims are identified and supported in line with the NRM, and perpetrators subject of joined-up multi-agency enforcement

# **5.2 DOMESTIC ABUSE AND SEXUAL VIOLENCE** – Chief Inspector Craig McWhinnie, Devon and Cornwall Police

#### Context

Domestic Abuse and Sexual Violence (DA&SV) have been identified as an area of priority from the Safer Plymouth Strategic assessment, it is also a priority of the Police and Crime Commissioner. Domestic Abuse and Sexual violence currently accounts for 12% of all violent crime in the City

#### Purpose

To identify and protect victims of domestic abuse and sexual violence, their children and families through partnership working. To raise awareness of DA&SV and increase confidence in victims to report crimes and incidents. To investigate the efficacy of current national perpetrator programmes to establish one for the City

#### **Objectives:**

- Services (public, private and voluntary) across Plymouth work together to respond to domestic abuse and sexual violence need. A mapping exercise is being undertaken currently to identify all the organisations in the City who are supporting victims and perpetrators of DA&SV to ascertain what is offered by the organisation and ensure there are shared outcomes, consistent terminology and identify the need in the City.
- The response to Domestic Abuse and Sexual Violence across the City is accessible to all, through the identification of barriers and mitigating factors, the availability of services and operating hours. The group will determine reporting requirements for future services.

- Victims of Domestic Abuse and sexual violence have access to high quality services and support particularly with regard to workforce development. The learning from Domestic Homicide Reviews will be incorporated into the delivery plan to ensure lessons learnt are acted on.
- People know how to report domestic abuse and sexual violence in Plymouth and are confident to report domestic abuse and sexual violence in Plymouth. Understanding the signs and symptoms of DA&SV through training and awareness raising, building confidence to improve reporting of DA&SV and improving methods to report crimes and incidents.
- The response to domestic abuse and sexual violence across the City incorporates a 'whole family' approach. This ensures improved working and information sharing between statutory and nonstatutory organisations particularly between adult and children's services. A Healthy relationships programme is delivered in schools consistently across the City to ensure all pupils receive the same guidance.

# 5.3 **PREVENT** – Candice Sainsbury, Plymouth City Council

### Context

The Counter-Terrorism and Security Act 2015 contains a duty on specified authorities to have due regard to the need to prevent people from being drawn into terrorism. This is also known as the Prevent duty.

Prevent is one aspect of CONTEST, the Government's counter-terrorism strategy. There are two core elements to this strategy:

- To provide practical help to prevent people from being drawn into terrorism and ensure they are given appropriate advice and support this is undertaken via the Channel process, chaired by Plymouth City Council, which is a multi-agency panel that meets monthly to provide support to those identified at risk of being drawn into terrorist or extremist activity.
- To promote collaborative working with a wide range of sectors (including education, criminal justice, faith, health and the voluntary sector) where there are risks of radicalisation – this is undertaken through the Plymouth Prevent Partnership which meets on a quarterly basis and is aimed at supporting local partners and communities to share their experiences and discuss strategies for strengthening the city's response to preventing extremism

#### Purpose

Prevent aims to 'safeguard people and communities from the threat of terrorism' via the Channel process and local Prevent Partnership.

Specifically, the Channel process aims to identify individuals at risk of being drawn into terrorism and develop the most appropriate support plan for the individuals concerned, both through provision of mainstream services i.e. education, employment or housing and through mentoring support or diversionary activities.

The Prevent Partnership aims to support local communities and agencies to challenge and reject the message of extremism

### **Objectives:**

The 2017/18 areas of focus for the Plymouth Prevent Partnership were identified based on the Counter Terrorism Local Profile as well as local priorities, with the following outcomes:

- Increased awareness of the importance of Prevent across key partners in Plymouth.
- Increased accessibility to Prevent (WRAP) Training for frontline staff, with a specific focus on those working in the fields of mental health and autism.
- Strong and active relationships have been established with communities identified as most vulnerable / at risk of being drawn into terrorism, as well as with key partnerships such as Plymouth Safeguarding Boards and Safer Plymouth.
- Closer links have been established between Safeguarding and Channel processes

# **5.4 WELCOMING CITY** – Superintendent Craig Downham, Devon and Cornwall Police **Context**

Plymouth seeks to deliver stronger, safer communities and good quality neighbourhoods as part of delivering its vision to become one of Europe's most vibrant waterfront cities where an outstanding quality of life is enjoyed by everyone.

The term 'community cohesion' is widely used to describe a state of harmony or tolerance between people from different backgrounds living within a community. The key measure of community cohesion is the percentage of people who believe people from different backgrounds get on well together in their local area. Currently available date indicates that community cohesion rates are poor across the City but not especially so amongst Black and Minority Ethnic Communities (BAME).

Whilst the majority (52.7%) of Plymouth residents agree that their local area is one where people from different ethnic backgrounds get on well together, there are variable levels of Community Cohesion across the city which need to be addressed.

### Purpose

The brief for a Welcoming City emerged in response to the following drivers:

- **The Plymouth Plan** The City will support strong and inclusive communities where people have a sense of belonging and ownership, feel safe and confident, with the opportunity to live, work and play in good quality sustainable neighbourhoods.
- **Safer Plymouth** Plymouth is proud to be a welcoming city and continues to monitor levels of community cohesion.
- **Plymouth Fairness Commission (2014)**: Recommendation 42: The city engage in a consolidated effort to generate leadership on tackling discrimination in all its forms in the city, including; i. A city leadership workshop on discrimination, ii. A high profile public event committing city leaders tackling all forms of discrimination, iii. Roll out of evidence based, age appropriate school based programmes to address discrimination

#### **Objectives:**

If Plymouth is to fulfil its city vision of a 'vibrant waterfront city where an outstanding quality of life is enjoyed by everyone' we must continue to build our reputation as a welcoming, multicultural city where agencies and communities work together to promote the benefits of diversity and challenge unfair discrimination.

We aspire to be a fair city that supports strong and inclusive communities - where people have a sense of belonging and ownership, feel safe and confident, with the opportunity to live, work and play in good quality sustainable neighbourhoods.

We must work together to ensure that the needs of different communities of geography, identity and interest are respected, celebrated, and valued

# **5.5 CHILD SEXUAL EXPLOITATION** – Tahira Rauf, NSPCC (managed through the PCSB) **Context**

The Missing and Child Sexual Exploitation Group (MCSE) is appointed by the Plymouth Safeguarding Children Board (PSCB) and shall be made up of partner agencies of the Board

#### Purpose

The purpose of MCSE is to monitor and evaluate the effectiveness of the strategic and operational multi-agency response to Missing Children and Child Sexual Exploitation across Plymouth together with modern slavery and human trafficking.

## Objectives

The MCSE has been appointed to undertake the following functions of the PSCB:-

• ensuring that current practice and interventions are informed by an evidence base and linked and mapped to national policy and developments;

- ensuring the focus is on prevention as well as response;
- ensure multi-agency practice is regularly reviewed and evaluated;
- ensuring that current and future multi-agency policies and procedures are appropriately designed to be responsive in meeting the demand that CSE, modern day slavery and human trafficking poses within the local community and when necessary develop new policies and procedures, for safeguarding and promoting the welfare of children;
- ensure that there is clear data and evidence supporting effective responses to the risk to children and young people of CSE and Missing Children and modern slavery and human trafficking;
- ensure frontline practitioners are adequately trained in how to identify and respond;
- ensure that the public receive key messages;
- ensure links to other groups of the PSCB and its Peninsula Local Safeguarding Children Boards

# **5.6 ALCOHOL HARM** – Chief Inspector Rob Mooney, Devon and Cornwall Police **Context**

Alcohol misuse is a significant public health challenge; it affects thousands of individuals, families and communities across the country and costs the NHS an estimated  $\pounds$ 3.5 billion each year. There is a clear defined link between life expectancy and alcohol abuse and its link to other forms of substance misuse.

The alcohol harm reduction group aims to ensure that the city remains a vibrant, welcoming place where the daytime and evening and night time economy is inclusive and welcoming to all. Significant work and collaboration in 2017 between the Police and the Evening and night time economy community, to improve our working relationship. Regular meetings are held in relation to current ongoing issues faced by both the Police and the community. The Best Bar None team have been recognised for their outstanding work in continuing to work to make the evening and night time economy area safer and inclusive for all, especially with the Ask Angela campaign.

The licensing team have relaunched the reducing the strength campaign aimed at supply of high strength alcohol to those with complex needs or are alcohol dependant.

#### Purpose

Within the ENTE arena, the group will focus on the viability of street safe scheme, night rangers and use of 3<sup>rd</sup> sector groups to ensure a safe and vibrant night out.

However, the group also needs to focus on reducing the impact of alcohol harm outside of the ENTE arena in order to understand and work to combat the binge drinking/preloading culture.

To look at the effect of alcohol harm in children and consider work that can be done in schools to encourage safe drinking.

To look at the effect of long term alcohol abuse and the relationship with alcohol in those members of the community with complex needs, in particular the rise in street drinkers and associated ASB and use of innovative initiatives to combat this.

#### **Objectives**

- To reduce alcohol related violence (excluding domestic abuse)
- To minimise the harm of substance misuse and reduce alcohol related crime and reduce alcohol related demand in and around the ENTE areas of Plymouth (Mutley Plain, North Hill, City Centre, Barbican and the East End)
- To understand the role that alcohol abuse plays in individuals with complex needs.
- To contribute to a positive and inclusive day/night time economy
- Identify gaps in current working practices and seek good practice in other cities.
- Reduce the rate of alcohol attributable hospital admissions
- Reduce levels of harmful drinking by adults and young people
- Reduce anti-social behaviour
- Reduce the number of children affected by parental alcohol misuse

# 5.7 CYBER CRIME AND FRAUD – Alex Fry, Plymouth City Council

### Context

The annual cost of fraud in the UK is estimated to be around £196b. The average cost of cybercrime to a large UK business is £36,500 and to a small business it is £3100. Each year mass marketing mail scams, which often target vulnerable or disadvantaged consumers, cause approximately £3.5 billion worth of detriment to UK consumers. In Plymouth over 800 victims of scams have been identified. The average age of these victims is 72.

Doorstep crime and scams are identified as high priority areas in the Regional and Plymouth Trading Standards Strategic Assessments and in the Safer Plymouth Strategic Assessment as areas of concerning emerging crime

#### Purpose

To raise awareness of cybercrime and fraud amongst the public, businesses and organisations in Plymouth. To ensure a joined-up approach to the detection and investigation of cybercrime and fraud and in relation to the support of victims.

#### **Objectives:**

- To raise awareness of the crimes in Plymouth and inform potential victims on how to prevent it
- To bring together partner agencies and stakeholders to identify ways of working together to combat the crimes and better support victims. This includes improved sharing of intelligence and the training of relevant front-line workers
- To review the National Cyber Crime Strategy 2016-21 and other relevant guidance and ensure recommendations are implemented in Plymouth.
- To look at best practice examples nationally in relation to combatting fraud and cybercrime and assess whether they can be implemented locally.
- To review the implementation of the National Banking protocol and how it applies in Plymouth
- To develop a Doorstep Crime partnership with relevant agencies

# 5.8 COUNTY LINES – Rebecca Cheshire, Harbour Centre

#### Context

County Lines, the term used to refer to the activity of dangerous drug networks. Section 34(5) of the Policing and Crime Act 2009 defines this gang-related drug dealing activity as: "the unlawful production, supply, importation or exportation of a controlled drug which occurs in the course of, or is otherwise related to, the activities of a group that: a) consists of at least 3 people; and b) has one or more characteristics that enable its members to be identified by others as a group".

A county lines gang features these additional criteria:

- The gang / gang members are based in or have their origin within an urban city location;
- They have established a market in a county town, into which they supply drugs;
- They utilise a mobile phone number to facilitate drug orders from and supply to customers in the county town;
- Their criminality systematically exploits young and vulnerable persons.

### Purpose

The main purpose of this project is to support Plymouth's response to emerging crime and exploitation linked to County Lines by strengthening professionals' understanding and responsiveness, increasing awareness with the public and providing visibility of support services to victims. The violence, vulnerability and exploitation linked to County Lines crosses over with that of Safer Plymouth themes of Modern Slavery & Human Trafficking, Domestic Abuse & Sexual Violence and Child Sexual Exploitation. The delivery of the County Lines objectives will therefore be closely aligned with the objectives of the related themes.

### **Objectives:**

- A fuller understanding of Plymouth's current situation in regards to gangs, violence and vulnerability, specifically around: county lines, the internal drug market, local gangs and sexual exploitation.
- Professionals across all sectors and the general public will have increased awareness of county lines and its links to violence, vulnerability and exploitation, and its context within the strategic outcomes of the Plymouth Plan, Wellbeing Commissioning Strategy, and Children and Young People Commissioning Strategy.
- Professionals across all sectors will have increased awareness of approaches to identify risk and take action to prevent violence, vulnerability and exploitation of adults, children and young people, leading to increased timely access to early intervention and specialist support as required.
- Professionals across all sectors will have improved meeting and partnership mechanisms for information sharing, identification, early intervention and responding to county lines and its links to violence, vulnerability and exploitation.
- Vulnerable adults and young people will have increased awareness of about the dangers of recruitment into the illegal drugs trade and consequences of involvement, and will know where to go to get help.

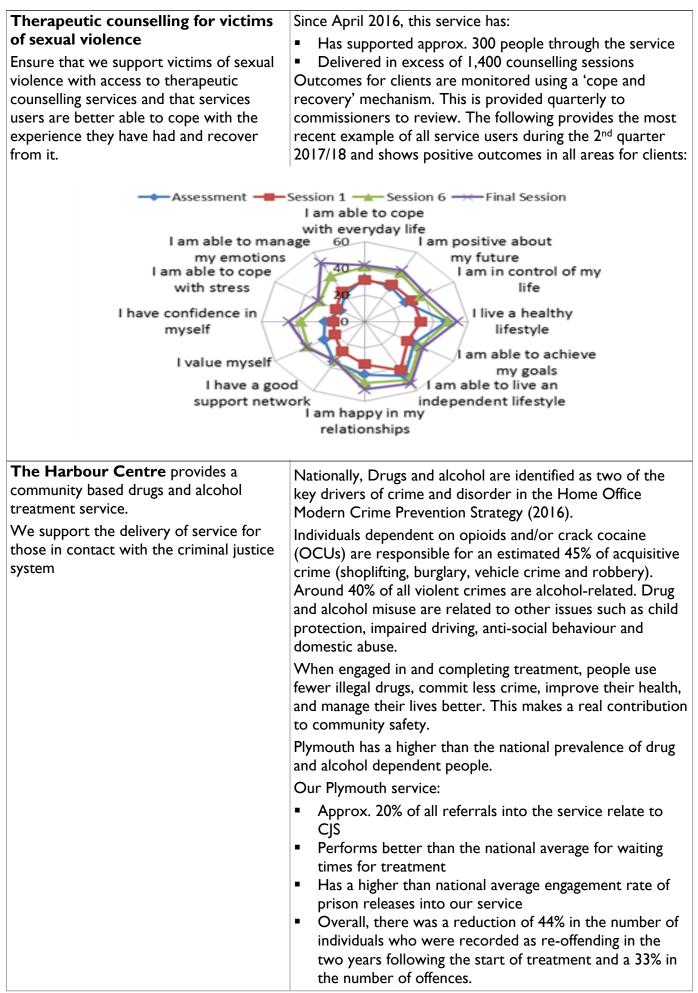
# 6. COMMISSIONING PLAN

Since September 2016, Safer Plymouth has strengthened its links to other parts of Safer Communities and Integrated Commissioning and the Health and Wellbeing system, so that the Board can be influential in its community safety systems leadership role.

More specifically, integrated commissioning receives funding from the Police and Crime Commissioner which is channeled through the Western Planning and Delivery Unit (Plymouth City Council and NEW Devon CCG integrated commissioning team) as a grant for spending on local crime prevention and reduction initiatives. For 2017-18 and 2018-19 Plymouth has been awarded a total of £400,568 for each year.

A commissioning plan was created in February 2017 based on the evidence within the strategic crime assessment and feedback from theme leads. The following is a summary of initiatives being commissioned:

Service/Project	Impact/Outcomes	
-	Outcomes focus on improving the safety of victims and their families and encouraging them to engage with services and ideally move on from an abusive relationship, examples include:	
	<ul> <li>Over the past 18 months, in excess of 2,000 victims of domestic abuse have received support from the service</li> <li>100% of service users engaging with the service are supported to minimise risk to their selves and others, as well as achieving other positive outcomes.</li> </ul>	
	<ul> <li>Re-referral rate is below 20%</li> <li>90% of victims exiting the service do so in a planned way</li> <li>Staff trained are satisfied – over the past 2 years approx. 500 professionals have received DASH training</li> </ul>	



	health and social of adjusted life years	and economic return (related to crime, care as well as improvements in quality- ) resulting from 2016-17 local g treatment is 33% return on
Healthy Relationships programme The Multi Agency Child Sexual Exploitation Group (MACSE) (sub group of the Safeguarding Children's Board) identified a need for quality assured earlier intervention and awareness work with children and young people in relation to CSE. The Plymouth Domestic Abuse and Sexual Violence Partnership (sub group of Safer Plymouth) identified the need for earlier intervention and awareness work with children and young people in relation to Domestic Abuse via healthy relationships. This work draws together these ambitions and the main purpose of the service is to develop a strategic approach to delivery of a 'Healthy Relationships Programme' in schools as an effective way of ensuring children and young people have access to information and skills to make informed decisions on the relationships they experience. It will ensure an equitable offer to schools and provide quality assurance to the system.	In collaboration with key stakeholders, we commissioned this service in August 2017. The initial pilot has begun, which has included significant research, scoping of options and young person participation. As an early intervention and prevention initiative this programme will ultimately contribute to the long term strategic outcomes as set out in the Plymouth Plan; Wellbeing Commissioning Strategy and CYP Commissioning Strategy: Delivering strong and safe communities Improvement in health and wellbeing People and communities feel safe Reducing harm Children are protected from sexual exploitation As a commissioned service we have set the following outcomes and measures which will be monitored as the programme develops:	
	School community will have improved awareness of healthy relationships	<ul> <li>Young People have increased awareness and report they can: (to be finalised with commissioner)</li> <li>Contextualize their own and others relationships</li> <li>Differentiate between positive and negative relationships including identifying signs and symptoms</li> <li>Understand how perpetrators groom young victims of DASV and CSE</li> <li>Understand and be able to identify pressures and expectations and to make informed decisions that prioritise their needs and are respectful to themselves and others</li> <li>Understand the meaning of consent within sexual relationships and understand the law including consequences of non-consensual sex</li> <li>Understand the impact on self and own health if engaging in risky or harmful sexual behaviour</li> <li>Interact and navigate safely online</li> </ul>

	Young people will	Numbers of young people
	have improved personal resources including resilience, confidence and self- esteem	<ul> <li>(male:female:describe myself in some other way):</li> <li>with improved understanding of a healthy relationship</li> <li>who know how to seek help or advice if they are in an unhealthy relationship</li> <li>who would seek help or advice if they are in an unhealthy relationship</li> </ul>
	Increased timely access to early intervention and specialist support as appropriately required	Number of young people Self- reported increase (priority group to be agreed with Commissioner)
Addressing Antisocial Behaviour, low level and emerging crime Plymouth City Councils Community Connections department works closely with partner agencies identifying/preventing/and responding to ASB and emerging issues. Enhanced joint working practices have been implemented between police colleagues and Community Connections via a Neighbourhood Problem Solving Group. This links with the police TIMS meetings and allows the early detection of emerging neighbourhood issues and the deployment of early intervention/ prevention activity.	<ul> <li>A rise in ASB in the people has been the Additional youth a diversionary active appropriate. This a reduction in ASD prior to escalation</li> <li>PSPO's are under the City (Mutley a ASB and associated linked with alcohold)</li> <li>Operation Plympter planned in Plympter perpetrating ASB Additional outreated escalation responses ASB and divert the ASB and th</li></ul>	consideration for additional areas of and North Hill) to reduce the levels of ed impact on communities, in particular of harm reduction. Son - outreach work is currently on where an issue with young people in the locality has been identified. ch youth work provision and ASB se will be put in place to reduce the e young people into positive activities. ASB in the area and give the public
<b>Prevent</b> The programme seeks to raise social and emotional competence and increase empathy amongst children by incorporating themes of: British values; celebrating and valuing local community; understanding different beliefs and diversity and promoting Plymouth as a great place to live and work.	create an innovative p	commissioned to deliver a pilot and programme which will bring a new, proach to teaching this topic directly to
	<ul> <li>schools.</li> <li>It is expected that the</li> <li>Demonstrable cha competence and i</li> <li>Positive changes h attitudes and beha</li> <li>Children's unders has improved</li> <li>Increased percept community</li> </ul>	e programme will evidence: ange in social and emotional ncreased empathy amongst children have been achieved in children's aviours tanding of different beliefs and values tion of valuing and celebrating local standing of British Values amongst

Community Safety Awareness	Examples of some of these initiatives:
<b>Raising</b> Over the past 2 years, the partnership has delivered a number of events to improve public awareness of specific issues and available services as well as supporting workforce development	<ul> <li>Modern Slavery conference – a City wide event was arranged with guest speakers from the National Crime Agency, Gangmasters Licensing Authority, Devon and Cornwall Police, and RESTORE (victim perspective). 227 individuals attended from across more than 30 agencies made up of the statutory, non-statutory, and voluntary and community sector. 99% of attendees completing evaluation questionnaires (120) agreed that the event met their needs and enabled them to identify signs of modern slavery.</li> <li>The Plymouth Prevent Partnership arranged and hosted a conference for approx. 120 attendees, increasing individuals ability to understand the PREVENT strategy in the city and their role with in this.</li> <li>Operation Dalitron raises awareness of CSE issues in areas identified of being a particular risk to those vulnerable young people. I.e. Funfair, circus grounds. A multi-agency operation is planned for Easter including work with the communities in these areas raising awareness via CSE training and the provision of associated materials.</li> </ul>
Regional services supporting Plymouth Alongside funding for CSPs, the Office for the Police and Crime Commissioner supports a number of activities across Devon, Cornwall and the Isles of Scilly for 2017/18	<ul> <li>Safeguarding Boards – contribution to Children's and Adults Boards including training and Serious Case Reviews;</li> <li>Sexual Assault Referral Centres (SARCs) – 3 SARCS co-commissioned with NHSE.</li> <li>Sexual Offence Lawyer Provision – to introduce a 3 year pilot, based in police stations to improve quality of investigations, experience for the victim and CPS processes.</li> <li>Offender Diversion Scheme – exploring innovative offender management to lead to longer term behaviour change including a delayed charge and diversion scheme.</li> <li>Youth Offending Service – aligned with redesign and current transformation of Youth Offending service and preventing and deterring crime offender management model.</li> <li>Emerging Priorities fund – allocation of funding to projects on a case by case basis.</li> <li>Victim support – victim care arrangements such as victim support, network and website and Restorative justice.</li> </ul>